



PINGO SALVAJE

Is located within the Estancia Laguna Sofía, 32 km from Puerto Natales. The lagoon carrying the same name as the estancia, is surrounded by mountains, forests, rock formations, caves, native flora and fauna. The estancia is part of a productive cattle unit and grazing fields are developed based on a Holistic Planning under which we have International Certification and we are currently complying with the Global Sustainable Development Goals.

Pingo Salvaje is a tourist center whose main activity is horseback riding, but we also offer butterfly lamb barbecue in closed groups, hiking routes, campsites and as well as demonstration of sheepdog and shepherd dog skills. It is worth mentioning that all our activities are outdoors and includes safety equipment for tourists who participates in horseback riding. The campsite is rustic and includes the necessary outdoor facilities. It is ecological and set in a forest. The dining room is the only place that could be considered indoor; however, it contains a lot of panoramic windows that are always kept with free view when in use. The dining room is prepared according to the Covid-19 regulations. The following protocol is of a consultative nature with an informative content.

CONTROL AND PREVENTION PROTOCOL AGAINST COVID-19.





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I. – Objective

Establish the preventive measures to be carried out in Pingo Salvaje to reduce the risk of COVID-19 contamination.

II. Obligatory prevention measures

<ul style="list-style-type: none"> • Transporte público o privado sujeto a pago. • Ascensores y funiculares. • Espacios cerrados. • Espacios comunes de condominios. • Vía pública de zonas urbanas o pobladas. <p>Uso Obligatorio de Mascarilla</p> 	<ul style="list-style-type: none"> • Mantener un metro lineal de distancia entre cada persona. • En espacios cerrados de atención a público, no puede haber más de una persona por cada 10 m². • En los lugares donde se formen filas, se deberá demarcar la distancia de un metro lineal. <p>Distanciamiento Físico</p> 
<p>Higiene, Limpieza y desinfección</p>  <p><i>Deberán limpiarse y desinfectarse al menos una vez al día:</i></p> <ul style="list-style-type: none"> • Lugares de trabajo. • Herramientas y elementos de trabajo. • Espacios cerrados de uso comunitario. 	<p>Información</p>  <p><i>Todos los recintos cerrados que atiendan público deberán señalar:</i></p> <ul style="list-style-type: none"> • Información sobre el aforo máximo permitido. • Información que recuerde el distanciamiento físico mínimo que se debe respetar al interior del recinto. • Obligaciones y recomendaciones generales de autocuidado.

*El detalle y excepciones de estas medidas se encuentran definidas en el Protocolo Nacional "MODO COVID DE VIDA" basado en la Resolución Exenta N°591 del 23 de julio de 2020 del Ministerio de Salud.

Obligatory use of face mask:

- Public or private transport subject to payment.
- Elevators and funiculars.
- Closed spaces.
- Condominium common spaces.
- Public road in urban or populated areas.

Social distancing:

- Maintain at least a 1-metre distance between yourself and others.
- No more than one person for every 10 m² in closed spaces with attention to the public
- One linear meter of distance must be marked in places prone to forming lines.

Hygiene, cleaning, and disinfection:

The following should be cleaned and disinfected at least once a day:

- work surfaces.
- Tools and work elements.
- Closed public spaces.

Information:

All closed areas with public attention must display signing:

- Information on the maximum capacity allowed.
- Information that recalls the minimum physical distance that must be respected within the closed area.
- Obligations and general self-care recommendations.

The detail and exceptions of these measures are defined in the national protocol "MODO COVID DE VIDA" based on Exempt Resolution No. 591 of June 23, 2020, of the Ministry of Health.

III.-Self-care Recommendations



- Avoid touching your eyes, nose and mouth.*
- Avoid close contact, such as face to face conversations.*
- Avoid spaces that are closed and crowded.*
- Avoid sharing hygiene or food items.*
- Avoid closed spaces with little or no ventilation.*
- If you have difficulty breathing, seek medical attention immediately.*

IV.- Specific Recommendations

1. Regarding entrance and exit of the establishment

- We have marked one meter distance on the floor with red horseshoes, in order to ensure social distancing between tourists.
- Shaking hands or kissing greetings is not allowed.
- At entrances and exits we have established mechanisms for disinfecting hands with alcohol or alcohol gel and / or hand wash.
- As far as possible, we will have infrared thermometers to take the temperature of everyone who enters the establishment and / or a visual review of their health will be done.
- We keep a record of all the tourists who enter the establishment, including minors.
- All closed spaces are always kept adequately ventilated.
- We have organized the tables, chairs and desks in order to ensure proper physical distance between all individuals of the establishment.
- We will avoid the exchange of all printed material (magazines, brochures, business cards, etc.).

2. Regarding sanitary services

- We have toilets with covers in good conditions, trash cans with covers, sinks, soap dispensers and toilet paper in roll holders.
- We avoid the use of towels, disposable absorbent paper is used.



- We enhance ventilation.
- We display correct hand washing infographic for workers and tourists.
- Disinfection will be done daily.

3. Relating to workers

- A health check list * will be made every day and at the end of the working day (attached).
- Workers have access to hand washing, or alcohol/ alcohol gel.

4. Relating to tourists

- We will inform all guests of the practices implemented by the establishment to reduce possible risks, in order for them to contribute and thus improve their effectiveness.

5. Relating to providers

- When possible, we will take temperature with an infrared thermometer and / or we will make a visual review of the providers health status and request them to complete a health declaration*, which can be sent by electronic means or be filled out upon the arrival of the provider.
- In the case of interaction with external companies, it will be ensured that the interaction is carried out under preventive measures. They will be informed about these measures and a sworn statement will be requested that the external company is complying with equivalent standards, which may be sent by electronic means or be filled out upon the arrival of the supplier.

6. Hygiene and disinfection measures at the center of our work

- Carry out frequent cleaning and disinfection of the workplace facilities such as: surfaces, doorknobs, furniture, sinks, floors, telephones, etc.
- Adequate ventilation of all premises.
- Disinfection will be carried out every two hours.
- Vinyl gloves are used for cleaning tasks. If latex gloves are used, they are personal and should always be cleaned and disinfected.

7. When a worker is suspected to have been infected

- All workers must enter with a negative PCR.
- In case a worker is confirmed or under investigation of any disease related to COVID, the worker must refrain from attending work, if necessary, until negative results are confirmed or until the health authorities consider the suspicion resolved, according to the case.
- In case a worker begins to show symptoms of infectious diseases in his workplace (cough, fever, fatigue, diarrhea, muscle aches, feeling short of breath, etc.) and a COVID infection is suspected, the infected person should be isolated momentarily and taken to medical care. The administrator or the manager will be the person who carries out this action.
- The person should wear a face mask when they have respiratory symptoms, as should the people in immediate contact.
- Until the health authorities intervene, respiratory hygiene measures (covering your mouth with your elbow flexed when coughing or sneezing), hand washing and social distancing (avoid contact or closeness to other people) should be intensified.

8. Cleaning procedure on potentially contaminated surfaces

- Use certified disinfectants.
- Always use fresh dilution.
- To achieve recommended concentrations from commercial chlorine:

»5-6% chlorine (50-60 g / L): add 25 ml of chlorine in 1 liter of water.

»4% chlorine (40g / L): add 30 ml of chlorine in 1 liter of water.



- On surfaces where chlorine cannot be used, 70% ethanol will be used.
- Textile garments must be washed mechanically in complete wash cycles at 60°-90°C.
- Gloves will be used to handle “dirty” textile garments.
- Clothes should not be shaken.
- Cleaning staff will use appropriate personal protective equipment (gloves, aprons, etc.) depending on the level of risk considered in each situation. These items must be disposed of safely after each use, followed by a thorough hand wash.

9. Regarding the kitchen

- It is recommended to have differentiated and delimited areas for the handling or preparation of food, marking a minimum distance of at least one meter on the floor.
- The use of a mask will be mandatory and hand washing must be constant regardless of the use of gloves if the function requires it. It is suggested that the kitchen is always stocked with hand sanitizer.
- Kitchen staff is suggested to avoid using cell phones or other personal items. If they do, it is recommended to wash hands for at least 20 seconds.
- Our dish washing is manual and thorough, it complies with the recommended temperatures for proper washing and drying must be done with disposable absorbent paper.
- The drains are cleaned and disinfected according to the maintenance and cleaning plan carried out by the manager.
- The refrigerators and freezers are thoroughly cleaned and disinfected according to the maintenance and cleaning plan carried out by the manager.

10. Regarding the use of accessories for people who participate in a horseback ride.

- A plastic cap will be provided before wearing the helmet.
- The helmets and gaiters are brushed and disinfected after each use.
- The saddles are disinfected after each use.



11. Regarding training

- Every week, workers will receive instructions, including explaining of the COVID-19 disease, its ways of transmission, symptoms, measures, and best practices of managing and prevention. A record of instructed workers will be kept.

12. Recommendations for dissemination

- What is Covid -19, its symptoms, forms of prevention and hygiene practices.

✓ Symptoms:

- Fever over 37.8 degrees or more
- Cough
- Sore throat when eating or swallowing fluids
- Myalgia or muscle aches
- Difficulty breathing
- Chest pain
- Sudden loss of smell or taste
- Diarrhea
- Headache or headache
- Chills

13. Regarding the use of our camping

The camping at Pingo Salvaje has 10 sites approximately 50 meters apart, each site has a radius of approximately 80 meters.

- Prior to the reopening of the campsites, an exhaustive cleaning and disinfection of the area must be carried out, equally in the reception area as well as on the camping grounds.
- The bathrooms have informative signing and soap dispenser.



EXTERNAL PROVIDERS HEALTH DECLARATION.

By means of my signature, I declare that, in the last 14 days prior to this date, I have not:

- Been detected as a confirmed case of COVID-19.
- Experienced symptoms commonly associated with COVID-19.
- Knowingly been in close contact with a confirmed case.
- Been declared in quarantine for travel or other reasons.

FULL NAME	RUT OR PASSPORT	EMAIL	SIGNATURE

CHECK LIST, HEALTH STATE OF WORKERS.

NAME AND SURNAME	DATE	HOUR	TEMPERATURE	OBSERVATIONS OF EYES	OBSERVATIONS OF FACE	OBSERVATIONS OF BODY	WORKER SIGNATURE